

# SUMMERWOOD

## LEADER'S DIGEST



### Human Resources

We have recently initiated a new phone- and Internet-based reporting system called Summerwood Corporation's "We Care Hotline," which is managed by **NAVEX** ([www.navex.com](http://www.navex.com)). This program has been established to enhance communication and empower us to promote safety, security, and ethical behavior.

There are specific categories for Human Resources, General/Employee Relations, Payroll, and Theft. If someone submits an allegation, question, or suggestion into the system, it will automatically be sent to the assigned department for investigation and resolution.

Your employees can call in their allegations, questions, or suggestions using the Summerwood Corporation "We Care Hotline" toll-free phone number. A NAVEX Communication Specialist will facilitate the call and gather all the required information. If they do not feel comfortable bringing information forward over the phone, they can report via website or mobile device using the URLs at the right.

#### We Care Hotline

**PHONE:**  
844-235-6816 (toll-free)

**WEBSITE:**  
[summerwood.ethicspoint.com](http://summerwood.ethicspoint.com)

**MOBILE DEVICE:**  
[summerwood.navexone.com](http://summerwood.navexone.com)

### Training

#### Upcoming Shift Classes:

- May 20th & July 17th

#### Open House:

- June 3rd

#### Career Conversations:

- April 25th - BLT
- May 1st - PA
- May 2nd - WV/Pitt

#### Leadership Essentials:

- May 30th - BLT
- June 14th - PA
- June 15th - WV/Pitt

#### Acting RGM Class:

- April 13th & June 8th

#### Xformity Class:

- May 9th & June 6th

## EXCITING NEWS!



### Sunday Fun Day: Tacos with the Easter Bunny

On Sunday, April 2, we transformed what's usually our quietest weekend day into an afternoon of springtime fun for the Deptford, NJ, community.

**Read More:** [summerwood.biz/blog](http://summerwood.biz/blog)



### Announcing Golden Bell Award Winners & Signature Taco Bells

We're proud to have 14 of our Taco Bells named as Signature Restaurants this year! **Read More:** [summerwood.biz/blog](http://summerwood.biz/blog)



**WINNER!**

The Beefy Crunchwrap outvoted the Cool Ranch DLT in a fan favorite vote and will return to the menu for a limited time in August.

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### FOOD SAFETY

Spring has sprung, and the weather is changing. Therefore, we must complete the pest walks thoroughly. Focus on door sweeps, fly, and/or gnat activity. If you detect any, submit an emergency request from your PCO company.

NOTE: There is a 48-hour response time. If the issue isn't corrected after the visit, notify your Food Safety Contact, Adrienne, or Mary.

### MARKETING

Taco Bell price increases began April 14th for all Taco Bell stores (TL, TPx and KT included). This increase lined up with the start date of E4.

### IT

- Ensure you have an incident number before contacting the IT Department. It expedites the call if they have all the required details when escalating concerns on your restaurant's behalf.

Verifone issues MUST be called into the Helpdesk first, then call IT with the incident number.

- Taco Bell locations without a digital menuboard will receive one, and the rollout will happen this year in to early 2024.
- On the schedule for the NextGen POS software rollout are all non-dual lane restaurants.



### Back Door Safety Can Save Your Life!

Does your alarm sound when the back door is opened? Do you have a magnet attached to it? Does it need repair? Do not use the back door as an entrance or exit to the building. Never leave the door open. Any further questions regarding this procedure can be found in your Summerwood Employee Handbook.

All restaurants need to have this sign attached to the inside of the back door. The sign can be ordered through the Marketplace.

*Available in the Marketplace*



### COLONEL'S CORNER

#### KENTUCKY FRIED CHICKEN NUGGETS!

Nuggets are now prominently featured on our everyday menu!

KFC Nuggets are a massive unlock to attracting new, younger audiences into our restaurants, such as Millennial families with kids.

#### \$5 MAC & CHEESE BOWLS ARE BACK

Last summer's test proved that chicken nuggets and our Mac & Cheese Bowls make a perfect pair.

Our primary Mac & Cheese Bowl offer will only be available on KFC.com/app and in-restaurant.



SCAN TO CONNECT  
TO ALL OF OUR  
SOCIAL ACCOUNTS!



Join the network!