

SUMMERWOOD

LEADER'S DIGEST



Human Resources

Pulse Survey: Your voice is important, and your feedback will assist us in uncovering any underlying concerns, help us take the necessary steps to overcome them, and improve engagement at all levels.

The next Pulse Survey will be open on the 15th, and close on the 18th, PLEASE participate. Culture is the system of values, beliefs, and behaviors that shape how "you" work. It is bigger than any one

thing or any one person, but essential to the mission of the Company. Engagement is about "your" level of commitment to the company and the work "you do."



Marketing

E4 SECRET AARDVARK NACHO FRIES - kicks off

Thursday, April 25 our beloved Nacho Fries topped with tasty ingredients, Cantina Chicken and a 'Z' of the Secret Aardvark Serrabanero sauce.

The annual brand recertification training window will **open with Experience 4 Start Train on Thursday, April 11**. Assigned to all current Team Members and Managers, this course will also be assigned to any new TMs after the window to ensure they are getting marked complete for their annual food safety training. The course will take around 15-20 minutes to complete and teams will have 45 days to complete it.

IT

Annspire\NexGen hardware and software installations will be completed by April 30th. Only 2 hardware installations remain.

All Line Printer Installations were completed. We are now installing line printers that were backordered.

Taco Bells received a TKDS Download called DrinkDrop. With DrinkDrop, drinks are stripped out of combos and placed with the la carte drinks at the end of each order on the KDS. *If you did not receive the software update, contact TouchKDS@yum.com*

Training

Register via Cognito

Shift Classes:

- May 20th & July 16th

Open House:

- April 20th & June 8th

Acting RGM Class:

- May 9th & Aug. 29th

Xformity Class:

- May 7th & June 4th

Career Conversations:

- May 13th (Conshohocken)
- May 16th (WV/Pitt)
- May 21st (Baltimore)

Leadership Essentials:

- July 8th, 9th, & 10th
Conshohocken

Building RGM

Capabilities (Zoom):

- (Group 1) April 15th

EXCITING NEWS!



Summerwood's Best of the Best Winners Revealed!

Reward trips are just one way we show our people that we notice their hard work and dedication. We're thrilled to share Summerwood's Best of the Best winners for 2023! Congratulations to the Top Nine RGMs.

Read more at: summerwood.biz/blog

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MCLANE: CREDITS

Attended Delivery: Someone checks and puts away the truck when the driver is present. If anything is damaged or missing, they need to inform the driver immediately. Once the MIC signs the Scanner they are acknowledging receipt of products. McLane will investigate, but not always honor calls for credit when it's an attended delivery.

Key Drop: The driver will put food in the correct coolers/freezers as long as they fit. Rotate your inventory. The manager should check the cases in and call or email DC by 11 am on the day of the

- McLane communicates with units through email, so it's important for the managers to review these emails from them.
- Delay emails are also sent by their night crew to advise of a 24-hour delay.

Credits are issued after 2pm or the next day for issues on deliveries (Mon-Thu) and on Monday after 2pm for deliveries on (Fri-Sun)

Credits in Erest should not be made until the Credit Invoice is received from McClane or verified by the driver at the time of delivery.



Loss Prevention Envysion Red Flags

Manager meals must be **≤ \$15** per company policy and should be entered on the front register. There shouldn't be any discounts >\$15 at any location except for Training or unless authorized by your AC.

Best practices:

- The manager should make sure the total cost of the employee meal is no more than \$15 BEFORE entering the code for the discount.
- Manager codes should not be shared with anyone.
- Manager meals are only used for those employed at your location.



COLONEL'S CORNER

SAUCY NUGGETS

- Hold in ½ size amber pan

Tip: keep the pan in one reliable spot, so it is easily identified by all team members.

- Review sauce descriptions so you may discuss them with guest
- Add MRD Label with 7-day expiration.

[More at Team KFC.](#)

NEW TASTE OF KFC

DEALS offers are available at 3 different price points: \$4.99, \$10, and \$20. To drive even more high-end transactions, we will feature a **Taste of KFC Tuesday Special: \$10- 8 pc. Dark Meat COB Buckets** every Tuesday!

[More at Team KFC.](#)

Food Safety: Sanitizers

Alcohol-based hand sanitizers can quickly reduce the number of microbes on hands, but they do not eliminate all germs or replace handwashing.

Why? Soap and water is more effective than hand sanitizers at removing certain germs, like Cryptosporidium, norovirus, and Clostridium difficile.



SCAN TO CONNECT
TO ALL OF OUR
SOCIAL ACCOUNTS!



Join the network!