

SUMMERWOOD

LEADER'S DIGEST



Human Resources

Pulse Survey: Your voice is important, and your feedback will assist us in uncovering any underlying concerns, help us take the necessary steps to overcome them, and improve engagement at all levels. The next Pulse Survey will be open on the 15th, and close on the 18th, PLEASE participate. Culture is the system of values, beliefs, and behaviors that shape how

"you" work. It is bigger than any one thing or any one person, but essential to the mission of the Company. Engagement is about "your" level of commitment to the company and the work "you do"

Harassment Training is scheduled for all RGMs/ASLs in March. We will explain what you need to know about unlawful workplace harassment, especially sexual harassment, along with the related issues of discrimination and retaliation.

Training

Register via Cognifit

Upcoming Shift Classes:

- March 26th & May 20th

Open House:

- March 16th & April 20th

Acting RGM Class:

- May 9th & Aug. 29th

Xformity Class:

- April 9th & May 7th

Career Conversations:

- May 13th (Conshohocken)
- May 16th (WV/Pitt)
- May 21st (Baltimore)

Leadership Essentials:

- March 18th, 19th & 20th (Conshohocken)

Building RGM Capabilities (Zoom):

- (Group 1) March 25th
- April 8th

Marketing

E3 Cantina Chicken Menu Launches March 21st!

To celebrate this historical moment and give teams the chance to practice their training, a phased **Early Access promotion will kick off starting Thursday, March 14** where digital loyalty fans will be able to order the Cantina Chicken Crispy Taco and the Cantina Chicken Quesadilla. Joining that line up on **Monday, March 18** is the Cantina Chicken Burrito, Soft Taco and Bowl.

REMINDERS:

- Ensure everyone is deployed effectively and properly staffed.
- Serve customers with urgency.
- Ensure that orders across all channels are accurate and builds are "Instagram-worthy."



[Learn More on the E3 Homepage.](#)

EXCITING NEWS!



Jennifer Finds the Best Version of Herself

This is Jennifer, known around Summerwood as "the Philly girl" (even though she's in south Jersey now). She's grown up with our company – landing her first job as a teenager in one of our restaurants in the late '90s. Now, Jennifer is an inspiring Area Coach (AC) who oversees seven Taco Bells!

Read more at: summerwood.biz/blog

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IT

All Annspire\NexGen hardware and software installations and downloads will be completed by April 30th.

All Line Printer Installations will be completed by March 31st.

All Taco Bells will be receiving a TKDS Download called DrinkDrop (downloads begin 2/29 – 3/14). DrinkDrop drinks are stripped out of combos and placed with the la carte drinks at the end of each order card on the KDS. *If you do not receive the software update by **March 14**, please contact TouchKDS@yum.com*



CHIZZA is the perfect mashup of chicken and pizza: two 100% white-meat Extra Crispy filets topped with marinara sauce, mozzarella cheese, and pepperoni!

Chizza will be the primary offer, we will also feature a Chizza Combo (individual fry and medium drink) and Half Chizza (built with 1 filet) on POP and digital menus.

[More at Team KFC.](#)

MAINTENANCE

Filter the fryers when prompted. Change the filter paper at least once a day after the fryer is filtered. This prevents clogs and preserves oil life.

Please turn off the cold rails at night. If the rail is not turned off, the ice buildup will ruin the rail.

Please turn off the rethermalizer each night and close the lid. With the lid closed, it will maintain temperature.



Loss Prevention Managing Sensitive Information

RGMs essential documents, i.e., (employee signature report, minor break log, SDS sheets, etc.) should not be stored anywhere within the customer's view or grasp.

Store these documents on a clipboard near the handwashing sink or in the office for viewing and signing.

We do not share employees' work schedules with anyone. As stated on the schedule:

- The information contained herein is confidential and proprietary and may not be published, disclosed, or used for any other purpose except for that which is being provided.

Please complete a Customer Incident Report anytime the police are called, or a Hold Up Button is pushed in response to an incident.

Food Safety: Pest Reports

Please call monthly to request your Pest Report from your Pest Control Operator. You need to maintain six months of reports in your Pest Book.

Please READ and RESOLVE all open conditions noted for cleanliness and maintenance to prevent pest issues. Pay special attention to the tech comments section for further instructions if needed.



COLONEL'S CORNER

FREE 5 PC. NUGGETS WITH \$10+ PURCHASE

We are launching free 5 pc. Nuggets with any \$10+ purchase offer on KFC app/.com March 4-31, replacing the Buy One, Get One Free Smash'd Potato Bowl offer.

[More at Team KFC.](#)



SCAN TO CONNECT TO ALL OF OUR SOCIAL ACCOUNTS!



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