

SUMMERWOOD

LEADER'S DIGEST



Human Resources

August is "Work-Life Balance" month which is usually defined as an equilibrium between your professional and personal life. The concept that you effectively manage your professional life and responsibilities so that you are productive and successful at work while ensuring you have plenty of dedicated time to live a fulfilling, grounded, personal life. When you keep things balanced, no single element of your life dominates and overwhelms the others.

REMEMBER: Participate in the Pulse Survey the 15th-18th of this month and let us know how we can assist you in attaining that balance.

Training

Register via Cognifo

Shift Classes:

- October 8th and November 18th

Open House:

- September 28th
- October 8th

Acting RGM Class:

- August 29th
- October 24th

Xformity Class:

- August 27th
- September 24th

Career Conversations:

- September 9th (PA)
- September 12th (WV/Pitt)
- September 16th (Baltimore)

Leadership Essentials:

- November 11th, 12th, and 13th
Conshohocken

BRC Scheduling (Zoom):

- Day 2: August 12th
- Day 3: August 26th

The BRC Courses are available for RGMs and Acting RGMs to sharpen their knowledge. [Sign up on Store Forms.](#)



Marketing

E7 Cantina Chicken

Thursday, August 22 with a spotlight on the Cantina Chicken Menu and \$7 Luxe Cravings Box.

Start Train: August 8 • **Start Sell:** August 22

Mountain Dew Baja Blast is turning 20 this year and we're unleashing the Mountain Dew Baja Blast Gelato! **Starting September 3** only Rewards Members can order it through the app while supplies last. Supplies will be limited.

As previously communicated, the Connect Me technology will NOT start rolling out until **mid-August**. In the meantime, to support the recommended Connect Me Team Rides that will take place once technology is deployed, Area Coaches will have rewards loaded onto their Taco Bell Loyalty App.

EXCITING NEWS!



Work + School: Make Time for Both!

Congratulations Class of 2024! We're so proud of the many graduates we have working in our restaurants! To those of you pursuing secondary education or who've recently secured that desired degree, you're an inspiration! Summerwood supports working students with flexibility, tuition reimbursement and access to scholarships, tuition-free education and more!

Read more at: summerwood.biz/blog

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MAINTENANCE

Frymaster Fryers

The new Frymaster fryers will no longer come with crumb catchers. It's important to clean out crumbs and debris regularly.

Make sure to follow procedures to ensure the fryers are clean and working properly.

IT:

All restaurants when ordering equipment from HME and Verifone you must immediately return the defective equipment. If not returned within 30 days, you will be charged for the equipment plus a restocking charge. Also, contact "IT" with Incident numbers from Taco Bell and/or Comcast when a problem arises.



LOSS PREVENTION: SLIPS, TRIPS, AND FALLS

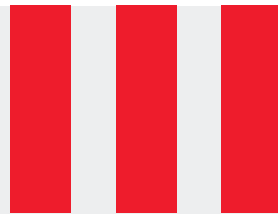
- Remove all hazards (outside stones, spills, obstacles).
- Place wet floor signs properly.
- Display wet floor signs if weather causes wet floors.
- Remove wet floor signs at times when the hazard is no longer present.
- Mats at the entrance and near the soda machine should be in good condition.
- Plumbing issues producing water on the floor should be fixed promptly by entering a work order in Corrigo.
- Always wear correct safety step shoes with slip resistance soles.
- Floor tiles and drain covers must fit securely.
- When mopping the floors, display wet floor signs first, leave the mop bucket behind the counter and try not to mop during business hours, unless necessary.
- Drip trays are needed under soap and sanitizer dispensers.
- All entry doors and bathroom doors should close in six seconds or more.

Food Safety Pest Management

If there are roaches in the restaurant, our company policy is to eliminate them immediately. If noticed by management, please call and request Emergency Pest Control Service immediately. The PCO will come out within 48 hours. They will then come back approximately every seven days to gel bait until you receive two consecutive clear pest free reports. Then you go back to regular monthly service

The gel bait, while it does take seven days to fully work, is highly effective.

All manager/team members must store their personal belongings in a clear plastic tub with a tight fitting lid to ensure the hygiene of our workplace. This includes items such as coats, purses, backpacks, and other items that could attract or harbor roaches.



COLONEL'S CORNER

MEAL FOR TWO

We are launching two exciting "Meal for Two" offers available only on the KFC app/.com: Sandwich + Nuggets Meal and 5 pc. Chicken Meal. These offers help address the growing demand for shareable meal deals and provide value to our digital customers.

[More at Team KFC.](#)

THE NEW KFC CONNECT APP!

The new KFC Connect app is an innovative tool tailored specifically for KFC managers and (ARLs). This app is designed to streamline daily and weekly tasks, improve communication, be a coach in your pocket, and more!

[More at Team KFC.](#)



SCAN TO CONNECT TO ALL OF OUR SOCIAL ACCOUNTS!



Join the network!